Complaints Received

Reference	Authority	Category	Received
19002061	Tamworth Borough Council	Highways & Transport	08 May 2019
19002774 Tamworth Borough Council 19003094 Tamworth Borough Council 19003518 Tamworth Borough Council 19004363 Tamworth Borough Council		Benefits & Tax	21 May 2019 28 May 2019 05 Jun 2019 17 Jun 2019
		Housing	
		Housing	
		Housing	
19006203	Tamworth Borough Council	Null	12 Jul 201 23 Jul 201
19006686	Tamworth Borough Council	Benefits & Tax	
19009701	Tamworth Borough Council	Environmental Services & Public Protection & Regulation	11 Sep 2019
19010634	Tamworth Borough Council	Housing	24 Sep 2019
19011463 Tamworth Borough Council 19012392 Tamworth Borough Council 19012590 Tamworth Borough Council 19014272 Tamworth Borough Council 19017182 Tamworth Borough Council		Benefits & Tax	08 Oct 2019
		Housing	23 Oct 2019 25 Oct 2019 20 Nov 2019 16 Jan 2020
		Null	
		Benefits & Tax	
		Highways & Transport	
19018283	Tamworth Borough Council	Housing	31 Jan 202
Key			
Decision Made			
No decision			

Decisions Made

Reference	Authority	Category	Decided	Decision	Decison Reason	Remedy	Service improvement
19002061		Highways & Transport		Not Upheld	no mal	Kemedy	recommendations
19002061	Tarriworth Borough Council	riigiiways & riaiispoit	31/10/2019	Closed after initial	Not warranted by alleged	-	
19002774	Tamworth Borough Council	Benefits & Tax	09/07/2019		mal/service failure		
10002774	raniworth Borough Council		00/01/2010	Referred back for local	Premature Decision - advice		
19003518	Tamworth Borough Council	Housing	05/06/2019	resolution	given		
					Signpost - go to complaint		
19004363	Tamworth Borough Council	Housing	17/06/2019	Advice given	handling		
					Insufficient information to		
19006203	Tamworth Borough Council	Null	12/07/2019	Incomplete/Invalid	proceed and PA advised		
						Apology, Financial redress:	
40000000	Tarawadh Barawah Cawasil	Panafita 9 Tay	40/02/2020	Unhold	mal & inj	Avoidable distress/time and trouble	
19006686	Tamworth Borough Council	Environmental Services	18/03/2020	Opneid	mar & mj	trouble	
		& Public Protection &		Closed after initial			
19009701	Tamworth Borough Council	Regulation	09/11/2019		26(6)(c) Court remedy		
				Referred back for local	Premature Decision - advice		
19010634	Tamworth Borough Council	Housing	24/09/2019	resolution	given		
				Referred back for local	Premature Decision - advice		
19011463	Tamworth Borough Council	Benefits & Tax	08/10/2019	resolution	given		
					Signpost - go to complaint		
19012392	Tamworth Borough Council	Housing	23/10/2019	Advice given	handling		
40040500	T	Modi	05/40/0040	Incomplete/Invelid	Insufficient information to proceed and PA advised		
19012590	Tamworth Borough Council	INUII	25/10/2019	Incomplete/Invalid Referred back for local	Premature Decision - referred to		
19014272	Tamworth Borough Council	Renefits & Tay	21/01/2020		BinJ		
13014212	Taniworth Borough Council	Bollomo di Tax	21/01/2020	Referred back for local	Premature Decision - referred to	+	
19018283	Tamworth Borough Council	Housing	31/01/2020		BinJ		
	J						
Key							
No	Investigation no fault	Investigation fault	1				
	_						
investigation	found	found	-				